

Deleting Cookies and Cache in a Browser

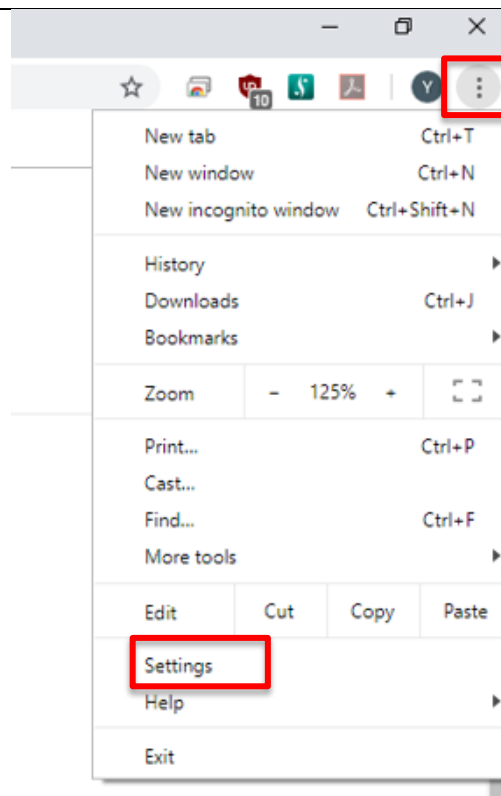
PURPOSE:

- How to clear cookies and cache in the popular web browsers:
 - [Google Chrome](#)
 - [Mozilla Firefox](#)
 - [Internet Explorer](#)
 - [Safari](#)
 - [Microsoft Edge](#)

HOW TO CLEAR COOKIES AND CACHE:

Google Chrome

In Google Chrome, click on the **three vertical dots in the top right corner**, then select **Settings** from the dropdown.



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When the Settings menu pops up, scroll to the bottom, and click **Advanced**.

Under **Privacy and security** select **Clear Browsing Data**.

The screenshot shows the Chrome Settings application. At the top, there is a search bar with the text "Open a specific page or set of pages". Below this, the "Advanced" option is highlighted with a red box. Under the "Advanced" section, the "Privacy and security" option is highlighted with a red box. Within the "Privacy and security" section, the "Clear browsing data" option is highlighted with a red box. The "Clear browsing data" option includes the subtext "Clear history, cookies, cache, and more".

Open a specific page or set of pages

Advanced

Privacy and security

Sync and Google services
More settings that relate to privacy, security, and data collection

Allow Chrome sign-in
By turning this off, you can sign in to Google sites like Gmail without signing in to Chrome

Send a "Do Not Track" request with your browsing traffic

Allow sites to check if you have payment methods saved

Preload pages for faster browsing and searching
Uses cookies to remember your preferences, even if you don't visit those pages

Manage certificates
Manage HTTPS/SSL certificates and settings

Site Settings
Control what information websites can use and what content they can show you

Clear browsing data
Clear history, cookies, cache, and more



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A window will pop up, click the **Advanced** tab.

Change the **Time range** to **All time** in the drop down. Then make sure you select **Cookies and other site data** and **Cached images and files**.

Then select the **Clear data** button.

Clear browsing data

Basic **Advanced**

Time range All time ▼

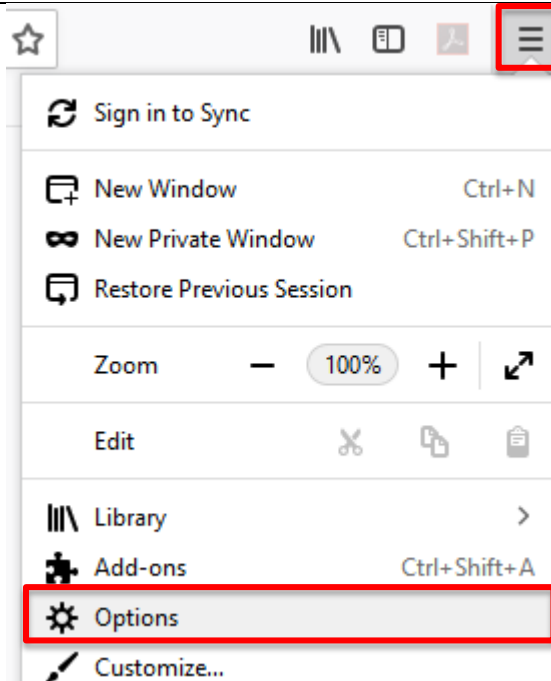
- ☐ Browsing history
6,551 items (and more on synced devices)
- ☐ Download history
42 items
- ☒ Cookies and other site data
From 622 sites (you won't be signed out of your Google Account)
- ☒ Cached images and files
319 MB
- ☐ Passwords and other sign-in data
48 passwords (synced)
- ☐ Autofill form data

Cancel **Clear data**

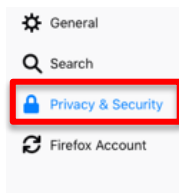


Mozilla Firefox

To clear cookies and cache in Mozilla Firefox, select the three horizontal lines in the top right corner. Select **Options** from the dropdown menu.



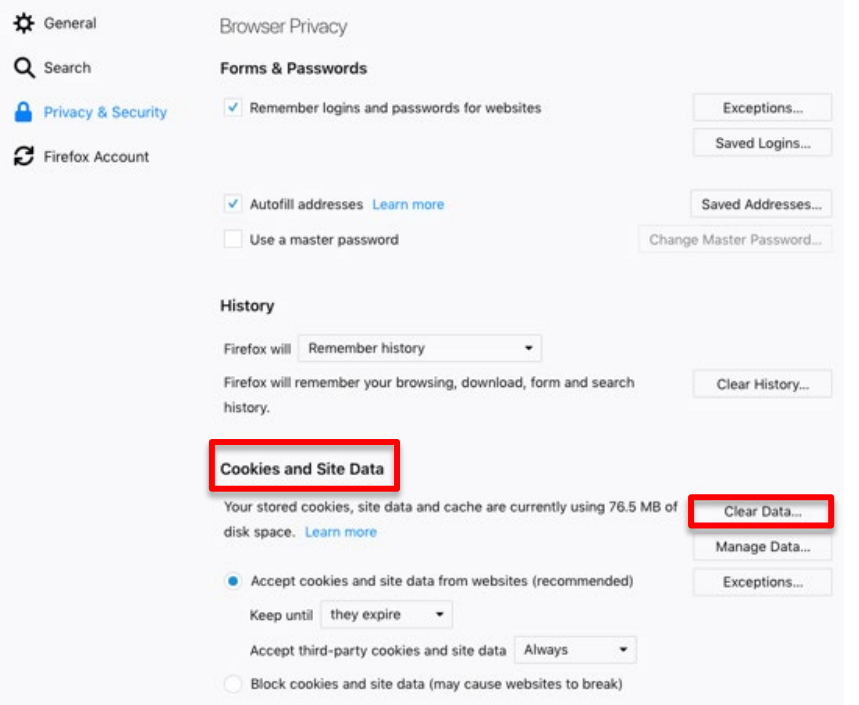
In the window that comes up, select **Privacy & Security** on the left side.



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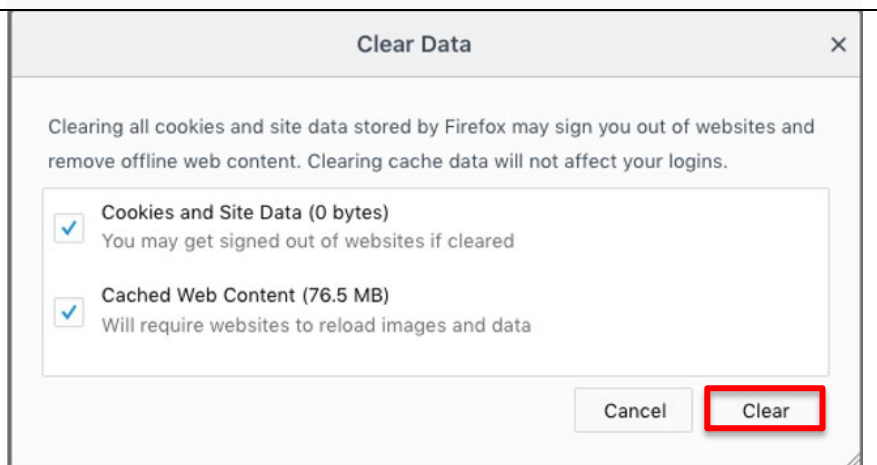
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Under **Cookies and Site Data**, select the **Clear Data** button on the right side.



The screenshot shows the Firefox 'Browser Privacy' settings page. On the left sidebar, 'Privacy & Security' is selected. The main content area shows the 'Cookies and Site Data' section, which is highlighted with a red rectangular box. Below this section, there are options for accepting cookies and site data. On the right side of the 'Cookies and Site Data' section, the 'Clear Data...' button is highlighted with a red rectangular box. Other buttons visible include 'Exceptions...', 'Saved Logins...', 'Saved Addresses...', 'Change Master Password...', 'Clear History...', 'Manage Data...', and 'Exceptions...'.

Click the **Clear** button on the Clear Data window that pops up.



The screenshot shows the 'Clear Data' dialog box. It has a title bar with 'Clear Data' and a close button (X). The main text says: 'Clearing all cookies and site data stored by Firefox may sign you out of websites and remove offline web content. Clearing cache data will not affect your logins.' Below this, there are two items listed with checkboxes: 'Cookies and Site Data (0 bytes)' and 'Cached Web Content (76.5 MB)'. Both checkboxes are checked. At the bottom right, there are two buttons: 'Cancel' and 'Clear'. The 'Clear' button is highlighted with a red rectangular box.



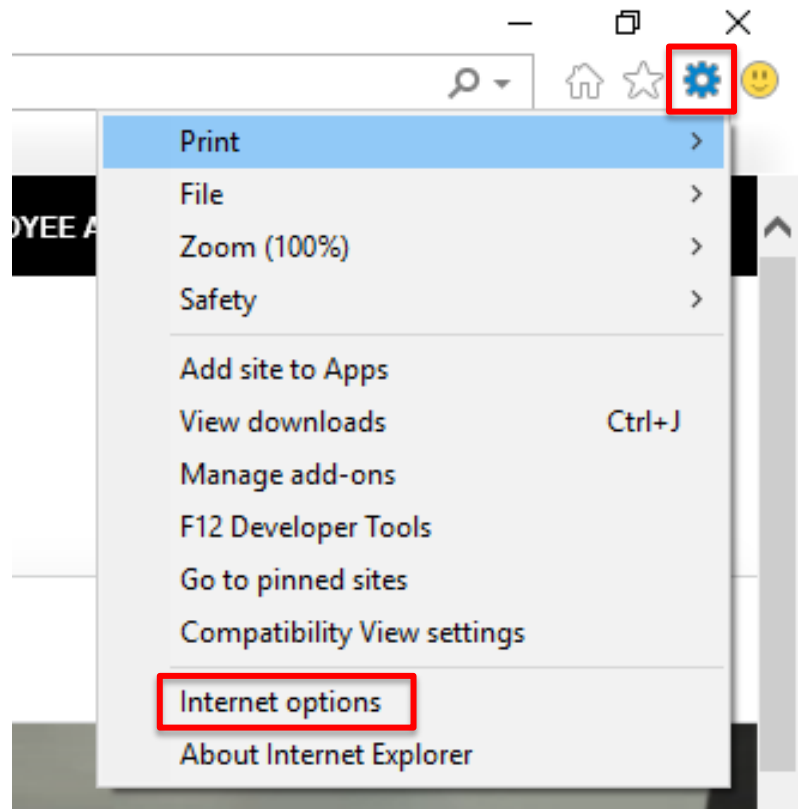
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Internet Explorer

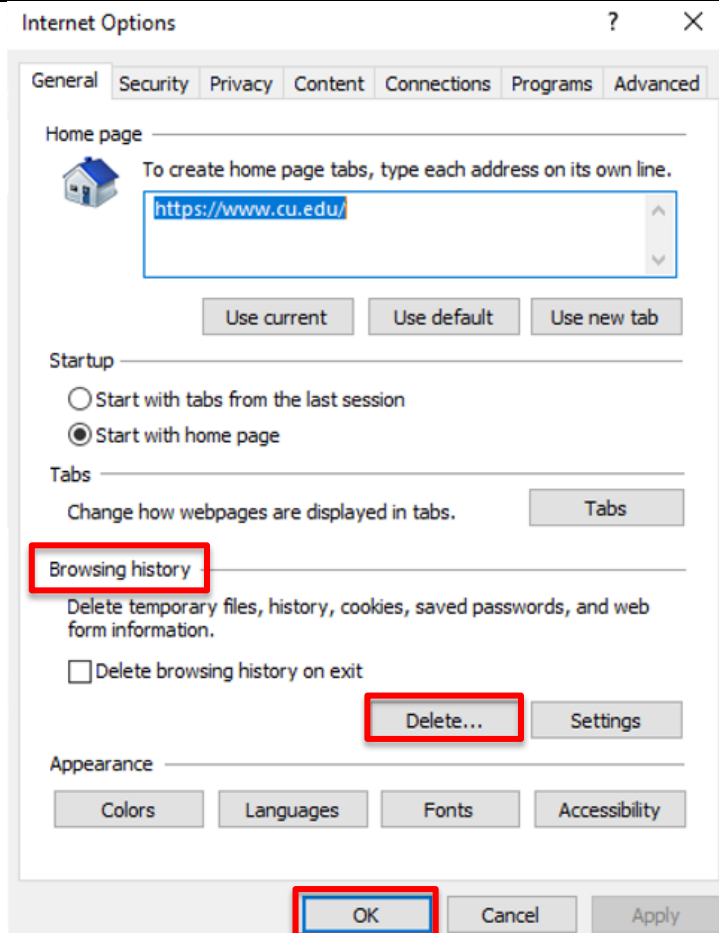
To clear the cookies and cache in Internet Explorer, **click the gear in the top right corner.**

On the dropdown menu, select **Internet Options.**



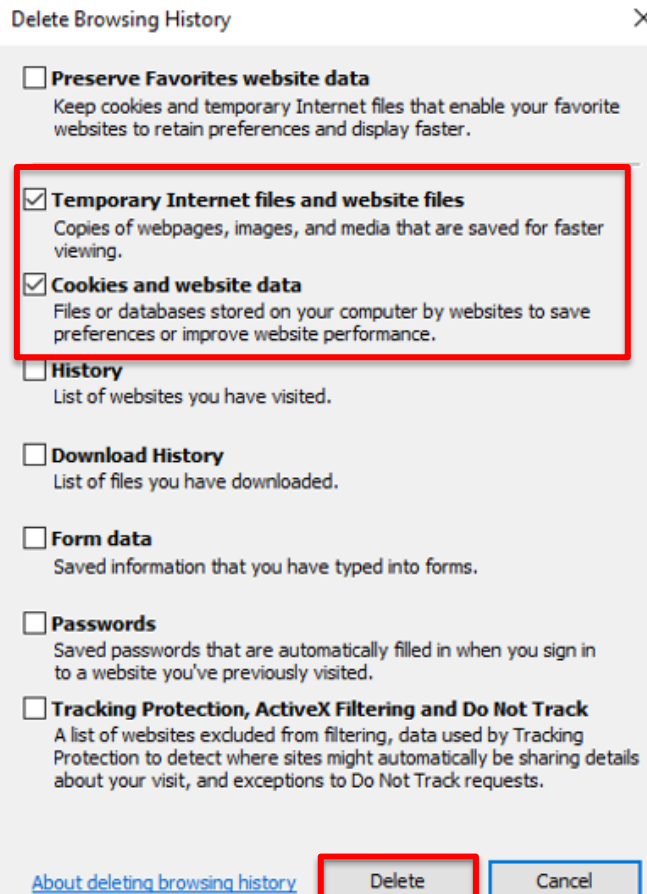
In the window that pops up, under **Browser History** click the **Delete** button.

Click the **OK** button.



In the window that pops up from there, make sure you select only **Temporary Internet Files and Website Files** and **Cookies and Website Data**.

Click **Delete**.



Delete Browsing History [X]

- ☐ **Preserve Favorites website data**
Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.
- ☒ **Temporary Internet files and website files**
Copies of webpages, images, and media that are saved for faster viewing.
- ☒ **Cookies and website data**
Files or databases stored on your computer by websites to save preferences or improve website performance.
- ☐ **History**
List of websites you have visited.
- ☐ **Download History**
List of files you have downloaded.
- ☐ **Form data**
Saved information that you have typed into forms.
- ☐ **Passwords**
Saved passwords that are automatically filled in when you sign in to a website you've previously visited.
- ☐ **Tracking Protection, ActiveX Filtering and Do Not Track**
A list of websites excluded from filtering, data used by Tracking Protection to detect where sites might automatically be sharing details about your visit, and exceptions to Do Not Track requests.

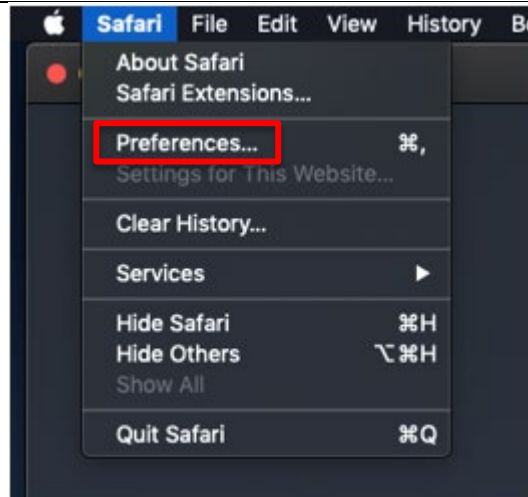
[About deleting browsing history](#) **Delete** Cancel



Safari

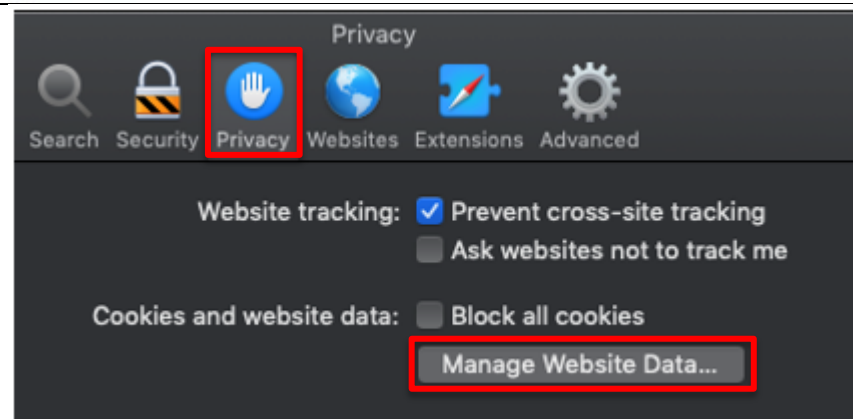
To clear cookies and cache in Safari, first click the **Safari menu** in the **top left of the screen**.

Select **Preferences** from the dropdown menu.



In the window that pops up, select the **Privacy** tab.

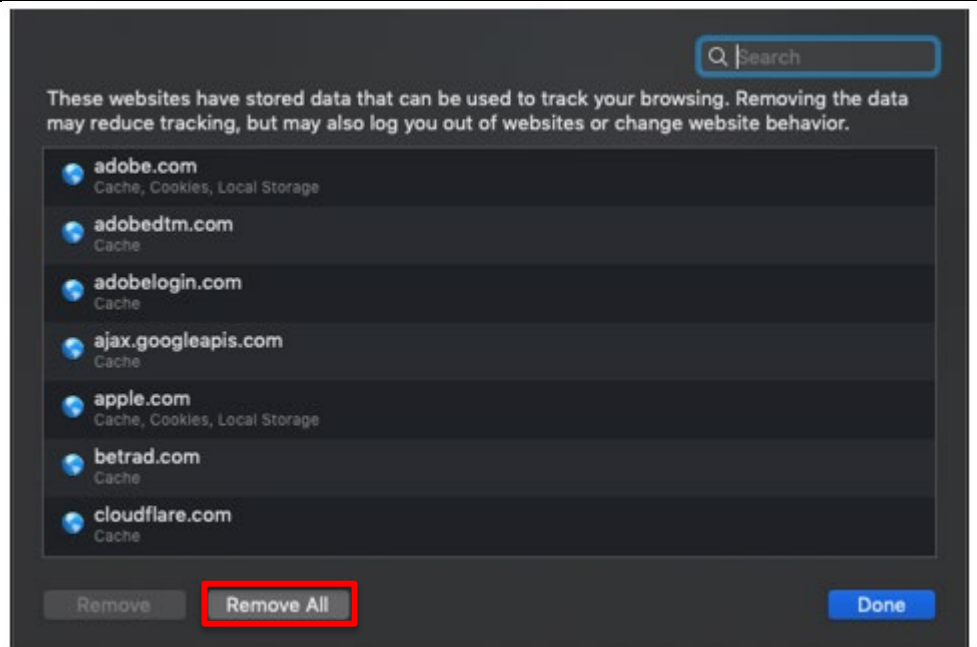
In that tab, click **Manage Website Data**.



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In the window that pops up, click **Remove All** in the bottom left.

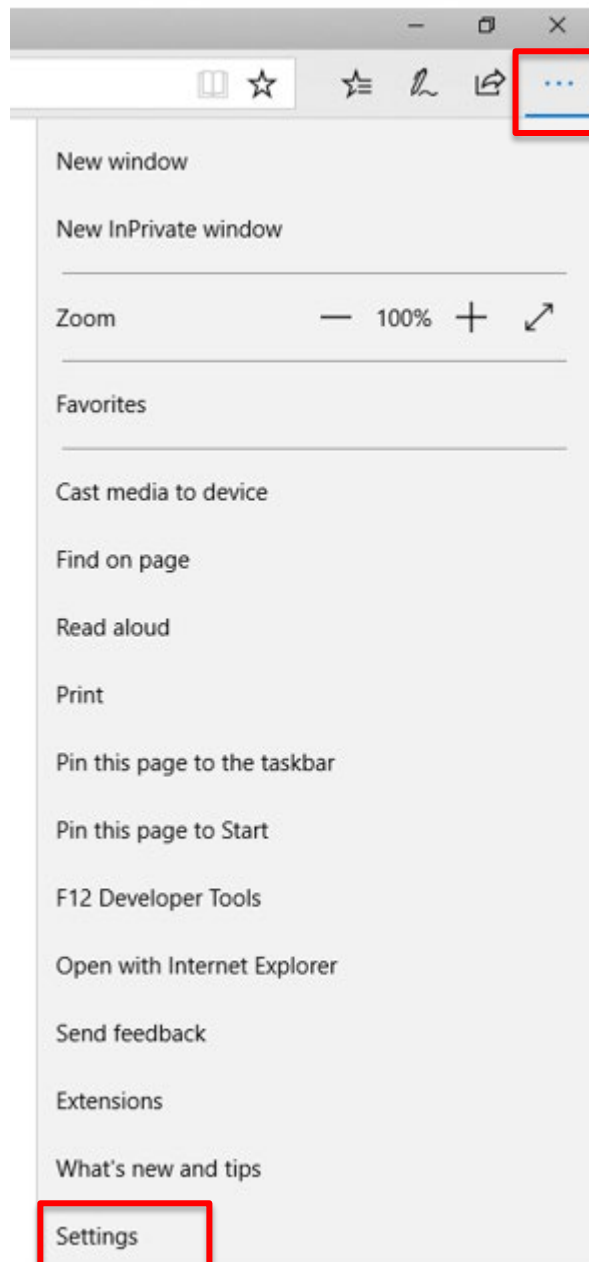


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Microsoft Edge

To clear the cookies and cache in Microsoft Edge, first **click the three horizontal dots in the top right corner** and select **Settings**.



From the menu that pops out, select **Choose what to clear**.

Settings

Do more with Microsoft Edge – the fast, new browser built for Windows 10

[Change my default](#)

Choose a theme

Light

Open Microsoft Edge with

Start page

Open new tabs with

Top sites and suggested content

Import favorites and other info

[Import from another browser](#)

Favorites bar

Show the favorites bar

☐ Off

Clear browsing data

[Choose what to clear](#)



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In the next menu, only select **Cookies and saved website data** and **Cached Data and Files**, then click the **Clear** button.

« Clear browsing data

☐ Browsing history

☒ Cookies and saved website data

☒ Cached data and files

☐ Tabs I've set aside or recently closed

☐ Download history

☐ Form data

☐ Passwords

☐ Media licenses

☐ Website permissions

[Manage permissions](#)

Clear



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